



Quality Management & Operational Excellence

## Strategic Quality Decision Making

## Course Introduction

---

Effective decision-making is at the heart of quality management. This 5-day course, offered by BOOST, focuses on developing the skills and strategies needed to make informed, data-driven quality decisions. Participants will learn how to analyze data, evaluate risks, and align decisions with organizational goals. Through a combination of theoretical insights and practical applications, this course prepares professionals to lead quality decision-making initiatives that drive organizational success.

## Target Audience

---

- Quality managers and directors
- Business leaders and senior executives
- Data analysts and quality assurance professionals
- Professionals involved in strategic planning and quality assurance

## Learning Objectives

---

1. Understand the principles of strategic quality decision-making.
2. Learn to analyze data and evaluate risks for quality decisions.
3. Develop skills to align quality decisions with organizational goals.
4. Gain insights into using tools and methodologies for quality decision-making.
5. Explore strategies for ensuring the success of quality decisions.
6. Create a roadmap for implementing strategic quality decision-making in your organization.

# Course Outline

---

## • 01 DAY ONE

### **Introduction to Strategic Quality Decision Making**

- Welcome and introduction by BOOST
- The role of decision-making in quality management
- Key concepts: Data-driven decision-making, risk evaluation, and alignment with goals
- Aligning quality decisions with organizational strategy
- Benefits of strategic quality decision-making

## • 02 DAY TWO

### **Analyzing Data for Quality Decisions**

- Principles of analyzing data for quality decisions
- Identifying and tracking key quality metrics (KPIs)
- Using data analytics to improve quality performance
- Tools for data collection, analysis, and visualization
- Communicating data insights to stakeholders

## • 03 DAY THREE

### **Evaluating Risks in Quality Decision Making**

- Techniques for evaluating risks in quality decision-making
- Identifying and addressing common issues in risk evaluation
- Tools for risk assessment and mitigation
- Ensuring compliance with industry standards and regulations
- Communicating risk evaluation results to stakeholders

## • 04 DAY FOUR

### **Aligning Quality Decisions with Organizational Goals**

- Strategies for aligning quality decisions with organizational goals
- Root cause analysis and problem-solving techniques
- Leveraging technology to enhance quality decision-making
- Building a culture of data-driven decision-making within your organization

Overcoming challenges in quality decision-making

## • 05 DAY FIVE

# Implementing and Sustaining Strategic Quality Decision Making

- How to successfully implement strategic quality decision-making in your organization
- Monitoring progress and making data-driven adjustments
- Ensuring long-term sustainability of quality decision-making initiatives
- Creating a roadmap for strategic quality decision-making

## Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 30, 2025	July 4, 2025	5 days	4950.00 \$	England - London
Sept. 29, 2025	Oct. 3, 2025	5 days	4250.00 \$	UAE - Dubai
Nov. 10, 2025	Nov. 14, 2025	5 days	4250.00 \$	UAE - Dubai