Quality Management & Operational Excellence

ISO IEC 17065 Awareness

Course Introduction

ISO/IEC 17065 is an essential standard for conformity assessment bodies (CABs) that certify products, processes, and services. **BOOST** presents this comprehensive five-day awareness training designed to provide professionals with a deep understanding of the requirements, accreditation process, and implementation strategies of ISO/IEC 17065. This course equips participants with the knowledge to ensure compliance, enhance credibility, and improve certification practices.

Target Audience

- Quality assurance and compliance managers.
- Regulatory and accreditation specialists.
- Product certification auditors and assessors.
- Industry professionals involved in product, process, or service certification.

Learning Objectives

- Understand the fundamentals and purpose of ISO/IEC 17065.
- Interpret key requirements and principles of product certification.
- Learn about accreditation processes and best practices.
- Identify conformity assessment procedures and criteria.
- Develop strategies to implement and maintain ISO/IEC 17065 compliance.

Recognize the impact of certification on market access and regulatory compliance.

Course Outline

- **01 DAY ONE**

  Introduction to ISO/IEC 17065 and Certification Fundamentals

  - Overview of Conformity Assessment and Product Certification
  - Purpose and Structure of ISO/IEC 17065
  - Key Terminology and Concepts
  - Role of Accreditation and Regulatory Bodies
  - Certification vs. Accreditation: Understanding the Difference

- **02 DAY TWO**

  Requirements of ISO/IEC 17065

  - General Requirements for Certification Bodies
  - Impartiality, Competence, and Confidentiality Principles
  - Organizational Structure and Governance
  - Risk Management in Certification Processes

- **03 DAY THREE**

  Conformity Assessment and Certification Process

  - Steps in the Certification Lifecycle
  - Product Evaluation and Testing Criteria
  - Surveillance, Recertification, and Compliance Monitoring
  - Handling Complaints and Appeals
  - Workshop: Developing a Sample Certification Plan

- **04 DAY FOUR**

  Accreditation Process and Compliance Audits

  - Steps to Achieve ISO/IEC 17065 Accreditation
  - Internal Auditing and Quality Management
  - Managing Non-Conformities and Corrective Actions
  - Preparing for External Accreditation Audits

- **05 DAY FIVE**

  Continuous Improvement and Certification Best Practices

  - Maintaining ISO/IEC 17065 Certification
  - Quality Management System Integration

◦ Risk-Based Thinking in Certification Bodies

Ethical and Legal Considerations

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 4, 2025	May 8, 2025	5 days	4250.00 $	KSA - Riyadh
Aug. 18, 2025	Aug. 22, 2025	5 days	4250.00 $	UAE - Dubai
Nov. 17, 2025	Nov. 21, 2025	5 days	4950.00 $	Austria - Vienna