



Quality Management & Operational Excellence

Certified Manager of Quality

Course Introduction

Becoming a Certified Manager of Quality (CMQ) is a mark of excellence in the field of quality management. This 5-day course, offered by BOOST, prepares professionals to achieve CMQ certification by mastering the principles and practices of quality management. Participants will learn how to design and implement quality systems, lead quality initiatives, and drive continuous improvement. Through a combination of theoretical insights and practical applications, this course equips professionals to excel in quality leadership roles.

Target Audience

- Quality managers and directors
- Professionals seeking CMQ certification
- Engineers and operations managers
- Professionals involved in quality assurance and regulatory compliance

Learning Objectives

1. Understand the principles of quality management and the CMQ certification process.
2. Learn to design and implement effective quality management systems.
3. Develop skills to lead quality initiatives and drive continuous improvement.
4. Gain insights into ensuring compliance with industry standards and regulations.
5. Explore tools and methodologies for quality management.
6. Prepare for the CMQ certification exam.

Course Outline

• 01 DAY ONE

Introduction to Quality Management and CMQ Certification

- Welcome and introduction by BOOST
- The role of quality management in organizational success
- Key concepts: Quality frameworks, standards, and the CMQ certification process
- Aligning quality objectives with organizational goals
- Benefits of achieving CMQ certification

• 02 DAY TWO

Designing and Implementing Quality Management Systems

- Principles of designing effective quality management systems
- Key components: Policies, processes, and performance metrics
- Tools for implementing quality management systems
- Ensuring compliance with industry standards and regulations

Building a scalable and adaptable quality framework

• 03 DAY THREE

Leading Quality Initiatives and Driving Continuous Improvement

- Techniques for leading effective quality initiatives
- Identifying and addressing common issues in quality management
- Tools for driving continuous improvement in quality processes
- Ensuring compliance with industry standards and regulations
- Communicating quality results to stakeholders

• 04 DAY FOUR

Ensuring Compliance and Preparing for the CMQ Exam

- Strategies for ensuring compliance with industry standards
- Root cause analysis and problem-solving techniques
- Leveraging technology to enhance quality management
- Building a culture of continuous improvement within quality teams
- Preparing for the CMQ certification exam

• 05 DAY FIVE

Implementing and Sustaining Quality Management Strategies

- How to successfully implement quality management strategies
- Monitoring progress and making data-driven adjustments
- Ensuring long-term sustainability of quality initiatives
- Creating a roadmap for strategic quality management

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 23, 2025	June 27, 2025	5 days	4250.00 \$	UAE - Dubai
Aug. 11, 2025	Aug. 15, 2025	5 days	4950.00 \$	Singapore - Singapore
Nov. 17, 2025	Nov. 21, 2025	5 days	4250.00 \$	UAE - Dubai