



Interpersonal Skills and Self Development

Systems Thinking Mindset

Course Introduction

How to interact effectively as service provider?

To reach the required success, one must have a creative, innovative, and entrepreneurial thinking, problem-solving, and system thinking mindset.

This training program is designed to provide newly inducted participants with the basic foundations to develop systems thinking and build a system mindset.

This program will highlight the importance of having a systems mindset to engage complex problems for a systems perspective.

Target Audience

Managers, senior leaders, and professionals involved in complex problem-solving, organizational strategy, and process improvement who want to develop a systems thinking mindset.

Learning Objectives

At the end of the training program, participants will be able to:

- Identify what are systems, and system mindset.
- Understand and practice systems thinking.
- Develop the ability to operationalize systems thinking.
- Use a systems mindset to understand scaled systems, nested hierarchies, and the interactions between social and environmental systems.
- Apply practical skills and techniques that build rapport, trust, and buy-in.

Course Outline

- 01 Day One

Developing a Systems Mindset

- Introduction to Systems Mindsets
- The importance of systems mindsets for organizations.
- Defining the key terms of System mindsets.
- Scale, Hierarchy and landscapes of systems mindset.
- Systems Mindset – Social & Environmental Systems
- Practical Application.

- 02 Day Two

Introduction to Operationalizing Systems Thinking

- Positionality and Bias
- Getting to Team
- Four Phases of Project Management
- Who's on my Team?
- Going from Ideas to Vision
- Background Research
- Presenting Yourself
- Value Proposition
- Making Meetings
- Implementing systems thinking mindset in the workplace.
- Case Studies.

• 03 Day Three

Workshop

Confirmed Sessions

| FROM | TO | DURATION | FEES | LOCATION |
|---------------|---------------|----------|------------|----------------|
| May 5, 2025 | May 7, 2025 | 3 days | 3250.00 \$ | UAE - Dubai |
| June 15, 2025 | June 17, 2025 | 3 days | 3250.00 \$ | KSA - Riyadh |
| Oct. 6, 2025 | Oct. 8, 2025 | 3 days | 3950.00 \$ | Spain - Madrid |

