



Procurement & Supply Chain Operations

Certified Supply Chain Professional (CSCP) Exam Preparation

Course Introduction

The APICS Certified Supply Chain Professional (CSCP) Learning System is a comprehensive professional development and certification preparation program based on the APICS CSCP body of knowledge.

It is designed for individuals and organizations looking to develop or enhance skills to create and execute a global supply chain management strategy that meets customer needs, reduces cost, and increases profits.

Target Audience

1. Supply Chain Manager
2. Logistics Manager
3. Procurement Manager
4. Operations Manager
5. Inventory Manager
6. Demand Planner
7. Warehouse Manager
8. Sourcing Specialist
9. Transportation Manager
10. Distribution Manager
11. Supply Chain Analyst

Learning Objectives

- Design successful supply chain strategies using global standards and common terminology
- Effectively manage supplier and customer relationships

- Enhance logistics, technology and data integration to improve performance
- Increase customer satisfaction and bottom-line results.

Course Outline

- **Day 01**

Module 1: Supply Chain Design

Section A: Develop the Supply Chain Strategy

Chapter 1: Inputs to Supply Chain Strategy

Chapter 2: Supply Chains and Supply Chain Strategy

Chapter 3: Resolving Misalignments or Gaps

Chapter 4: Tools and Techniques

Section B: Design the Supply Chain

Chapter 1: Business Considerations

Chapter 2: Supply Chain Design

Chapter 3: Technology Design

Chapter 4: Implementation Tools: Communications and Projects

- **Day 02**

Module 2: Supply Chain Planning and Execution

Section A: Procure and Deliver Goods and Services

Chapter 1: Demand Management

Chapter 2: Operations Planning and Control

Chapter 3: Inventory Management

Chapter 4: Supply Management

Chapter 5: Logistics

Chapter 6: Monetary, Regulatory, and Trade Considerations

Section B: Manage the Relationship with Supply Chain Partners

Chapter 1: Segmentation

Chapter 2: Customer Relationship Management (CRM)

Chapter 3: Supplier Relationship Management (SRM)

Chapter 4: Linkages between CRM and SRM

Section C: Manage Reverse Logistics

Chapter 1: Reverse Logistics

Chapter 2: Waste Considerations

• Day 03

Module 3: Supply Chain Improvement and Best Practices

Section A: Comply with Standards, Regulations, and Sustainable Best Practices

Chapter 1: International Standards and Regulatory Compliance

Chapter 2: Corporate Social Responsibility Considerations

Chapter 3: Social, Environmental, Safety, and Quality Accreditations and Certifications

• Day 04

Section B: Manage Risk in the Supply Chain

- Chapter 1: Risk Identification
- Chapter 2: Risk Assessment and Classification
- Chapter 3: Risk Response
- Chapter 4: Security, Regulatory, and Compliance Concerns

• **Day 05**

Section B: Manage Risk in the Supply Chain

- Chapter 1: Risk Identification
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Section C: Measure, Analyze, and Improve the Supply Chain

- Chapter 1: Supply Chain Metrics
- Chapter 2: Measuring Performance and Customer Service
- Chapter 3: Continuous Improvement and Change Management

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 23, 2025	June 27, 2025	5 days	4250.00 \$	UAE - Dubai
Sept. 29, 2025	Oct. 3, 2025	5 days	4950.00 \$	England - London

FROM	TO	DURATION	FEEs	LOCATION
Dec. 15, 2025	Dec. 19, 2025	5 days	4250.00 \$	UAE - Dubai