



Procurement & Supply Chain Operations

## CSCP Certification Training Course - Certified Supply Chain Professional

## Course Introduction

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The Certified Supply Chain Professional (CSCP) Review Course is a comprehensive program designed to prepare participants for the CSCP examination by covering the essential aspects of supply chain management. This course provides in-depth knowledge on critical areas such as supply chain demand and forecasting, global supply chain networks, sourcing strategies, internal operations, logistics, and risk management. Participants will also learn to evaluate and optimize the supply chain, embedding sustainability and considering emerging trends.

### Training Course Methodology

This course is designed to be interactive and participatory, and includes various learning tools to enable the participants to function effectively and efficiently. The course will use sessions, exercises, and case applications, and presentation about proven-by-practice methods, new insights and ideas about emotional intelligence and its effects in a corporate world.

## Target Audience

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- Procurement Manager / Supervisor
- Procurement officer / assistant
- Purchase officer
- Vendor manager
- Supplier relationship officer
- Purchase coordinator
- International Buyer
- Category purchasing manager
- Supply chain officer- Procurements
- Logistics Professionals
- Distribution Managers
- Working in this field
- These who wants to start a career in this field

# Learning Objectives

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- Be well-equipped with the knowledge and skills required to excel in the CSCP exam and advance in their supply chain careers.
- Understand the fundamental principles of supply chain demand, management, and forecasting to align supply with demand effectively.
- Gain insights into the design, optimization, and management of global supply chain networks and information systems.
- Develop skills in sourcing products and services, including supplier selection, contracting, and managing purchase orders.
- Learn to manage internal operations and inventory, applying continuous improvement philosophies such as lean principles, Six Sigma, and TQM.
- Master the ability to assess and mitigate supply chain risks while optimizing supply chain strategies and processes for enhanced performance and sustainability.

## Course Outline

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- **Day 01**

- Supply Chain Demand, Management, and Forecasting**

- Introduction to Supply Chain
    - Historical and Environmental Demand Patterns and Analysis
    - Influence Demand Through Marketing Activities
    - Build the Forecast
    - Align Supply with Demand

- II. Global Supply Chain Network and Information**

- The Supply Chain Network: Design and Optimization
    - End-to-end Connectivity

- Manage Customer, Supplier, Product/Item, Engineering, and Logistics Master Data
- Supply Chain Reports, Analytics, and Metrics

## • Day 02

### **III. Sourcing Products and Services**

- Align Sourcing Activities to Demand
- Categories for Sourcing of Products and Services
- Product Design Influence
- Supplier Selection and Contracting
- Manage Purchase Orders

### **IV. Internal Operations and Inventory**

- Planning Operations
- Capacity and Production Activity Control
- Manage Inventory
- Measure and Assess Performance
- Performance and Applicable Continuous Improvement Philosophies (examples include lean principles, six sigma, total quality management (TQM), and theory of constraints (TOC)).

## • Day 03

### **V. Supply Chain Logistics**

- Define and Manage Distribution Network
- Logistics and Distribution
- Provide Distribution Services
- Evaluate Trade Considerations
- Design and Manage Reverse Flow.

### **VI. Customer and Supplier Relationships**

- Manage Customer Relations
- Manage Supplier and Supply Chain Relationships

## • Day 04

### **VII. Supply Chain Risk**

- Identify Risks (examples include supply disruption, supplier compliance, financial, intellectual, and cyber risks)
- Assess Impact, Timing, or Probability of Risks
- Determine Response to Mitigate Risks
- Execute and Evaluate Risk Response

• **Day 05**

**VIII. Evaluate and Optimize the Supply Chain**

- Optimize the Supply Chain Strategy
- Optimize the Supply Chain Network and Processes
- Embed Sustainability into the Supply Chain
- Consider Emerging Trends (examples include intelligent supply chain, Internet of Things (IoT), quantum computing, control towers, and blockchain).

## Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 1, 2025	June 5, 2025	5 days	4250.00 \$	Morocco - Marakesh
Sept. 22, 2025	Sept. 26, 2025	5 days	4250.00 \$	UAE - Dubai
Sept. 29, 2025	Oct. 3, 2025	5 days	4950.00 \$	South Africa - Cape Town