



Quality Management & Operational Excellence

Global Strategic and Operational Management

Course Introduction

The **Global Strategic and Operational Management Training Course** is a comprehensive **5-day** program designed to equip professionals with the skills and knowledge necessary to navigate the complexities of global business environments. This course focuses on strategic planning, operational excellence, and effective management practices essential for success in international markets.

Target Audience

- C-suite Executives (CEOs, COOs, CFOs)
- Senior Business Leaders & Directors
- Global Operations Managers
- Strategy & Business Development Managers
- General Managers & Regional Managers
- Organizational Development & HR Directors
- Supply Chain & Logistics Managers
- Management Consultants
- Entrepreneurs & Business Owners
- Senior Project & Program Managers

Learning Objectives

At the end of this training course, participants will be able to:

- Set creative and realistic strategic and operational objectives and goals.
- Understand the latest skills, models, and techniques employed in global operational management.
- Build effective change processes that meet stakeholder expectations.
- Maximize operational core competencies while executing organizational strategies.
- Bridge the gap between operational and organizational objectives.

- Foster a creative workplace culture for overcoming strategic challenges.
- Master strategic thinking at every operational level to add value.
- Recognize the necessary management functions to display from the available options.
- Retain crucial conventional management functions and execute highly innovative techniques.
- Identify the latest trends in global management practices.

Course Outline

• 01 Day One

Introduction to Global Strategic and Operational Management

- Overview and definition of strategic and operational management.
- Understanding globalization and its impact on business operations.
- Components of strategic management and types of operational management.
- The importance of strategic operations management.
- Managing transitions and recognizing new opportunities in the global business environment.

• 02 Day Two

Directing and Delegating in Global Operations

- Powerful processes for directing staff.
- Utilizing goals, outcomes, behavioral metrics, and objectives.
- Converting the strategic plan into an execution plan.
- Delegation and problem-solving methodologies.
- Succession planning and creating new leaders.
- Evaluating alternative solutions from political and operational perspectives.

• 03 Day Three

Techniques Supporting Global Business Development

- Product and process innovation in global strategy.
- Latest tools, models, and skills in global strategy development and operational management.
- Collaboration and partnership as means for facilitating global development.
- Strategic importance of agile and responsive organizations.
- Effective business models for an increasingly integrated environment.

- Post-acquisition and post-merger management challenges.

• 04 Day Four

Accelerating Achievement Through Monitoring and Resourcing

- Choosing staff for their potential and talent.
- Recognizing and utilizing available resources to build staff ability.
- Assisting staff through empowerment and engagement.
- The five essential support requirements for staff.
- Deciding on key performance metrics.
- Creating monitoring systems and performance dashboards.

• 05 Day Five

Organizational and Human Resource Development

- Building and managing high-performance teams.
- Flexible, virtual, and extended organizational structures.
- Mentoring and coaching as new roles of senior managers.
- Building the next generation of potential senior managers.
- Strategic implications of the flattening organization.
- Best practices in strategic management.

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
April 28, 2025	May 2, 2025	5 days	4250.00 \$	UAE - Dubai
June 15, 2025	June 19, 2025	5 days	4250.00 \$	KSA - Riyadh
Aug. 18, 2025	Aug. 22, 2025	5 days	4250.00 \$	UAE - Abu Dhabi
Oct. 6, 2025	Oct. 10, 2025	5 days	5950.00 \$	USA - Texas
Nov. 30, 2025	Dec. 4, 2025	5 days	2150.00 \$	Virtual - Online

