



Management And Leadership

Accountability for Managers

Course Introduction

Organizations thrive when leaders are accountable. Accountability prevents unproductivity and distracting activities that do not take individuals closer to their defined goal. When managers are not only responsible but also accountable of their actions and decisions, team members are most likely to do the same, building an organization focused on accountability. This training course is designed to help middle management leaders to understand the importance of accountability not only for their organization's sake but also for their personal growth as a leader.

Target Audience

- New Managers.
- Mid-Level Managers.
- Senior Managers.
- Team Leaders.
- Project Managers.
- Department Heads.
- Aspiring Managers.

Learning Objectives

By the end of this training course, participants will be able to:

- Gain a comprehensive understanding of the concept of accountability, commitment, and ownership.
- Learn some of the practical models for taking initiative and practicing flexibility
- Apply greater problem solving and creative thinking tools and techniques
- Discover effective methods for task and priority management

- Integrate creativity in problem solving and decision making
- Increase productivity and quality of work from others.
- Establish trust and accountability in the team and within the organization.

Course Outline

• 01 Day One

Accountability, Commitment and Ownership

- Defining Accountability and Responsibility
- Levels of commitment and their meaning in business
- Learning from success and failure
- Empowerment and Change
- Developing a sense of ownership: self and others

Increasing Performance and Task Allocation

- Key areas of Performance Management
- Setting powerful goals
- Task management and priority allocation
- Advanced motivation techniques in delegating
- Conflict Resolution: overcoming negative responses

• 02 Day Two

Problem-Solving and Decision Making

- Problem Solving: models and techniques
- Rapid solution focused methods of problem solving
- Creative Problem Solving: a powerful model for increased innovation
- Powerful Effective Decision-Making Model
- Utilising Kaizen techniques for agile efficiency

Life Coaching and Sense of Ownership

- Defining your personal influence

- Using the Influence Model to maximum effect
- Defining your Emotional Strengths and Resilience
- Life Coaching: models and methods
- Using powerful feedback for actionable results

• 03 Day Three

Developing Key Areas of Personal Strength

- Factors to identify in Personal Strengths Analysis (PSA)
- Maximising your available skills and knowledge
- Developing a Personal Strengths Analysis (PSA)
- Using your Personal Strengths Analysis (PSA)
- Ensuring active organisation and team engagement

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 16, 2025	June 18, 2025	3 days	3950.00 \$	Netherlands - Amsterdam
July 7, 2025	July 9, 2025	3 days	3250.00 \$	UAE - Dubai
Dec. 1, 2025	Dec. 3, 2025	3 days	3250.00 \$	UAE - Abu Dhabi