



Procurement & Supply Chain Operations

Maintaining Continuity and Sustainability in Supply Chain Operations

Course Introduction

This training course will give the participants an in-depth understanding on the importance of a strong supply chain. Effective supply chain management is a competitive advantage for any business in its industry.

Target Audience

- Procurement Manager / Supervisor
- Procurement officer / assistant
- Purchase officer
- Vendor manager
- Supplier relationship officer
- Purchase coordinator
- International Buyer
- Category purchasing manager
- Supply chain officer- Procurements
- Logistics Professionals
- Distribution Managers
- Working in this field
- These who wants to start a career in this field

Learning Objectives

- Understand the importance and benefits of a strong supply chain and sustainable operations.
- Learn how to manage the supply chain interruption
- Improving supply stream resilience through effective stakeholder engagement.

- Explore continuity planning practices for managing supply chain risks and interruptions

Course Outline

- **Day 01**

- Features of strong supply chains**

- Supply chain overview
 - Supply chain objectives
 - Strategic, tactical and operational elements of supply chain
 - Supply chain impact on society and the environment
 - Defining “strength” and “resilience” in supply chains
 - Supply and operations planning
 - Fit for purpose design
 - Resilience in face of change
 - Aligning supply chain with corporate strategy
 - Stakeholder relations
 - Strong principles as a compass for decision-making

- **Day 02**

- Design principles for resilient supply chains**

- Supply chain people competencies
 - Acquiring talent
 - Developing competencies
 - Retaining talent
 - Process design for productivity in implementation
 - Supporting technologies
 - Systems
 - Fundamental data analytics
 - Performance measurement and improvement
 - Product and service design principles for operations

- **Day 03**

Supply continuity planning

- Introduction to risk and continuity planning
- Risk and continuity planning process overview
- Risk management terms and concepts
- Scoping supply chain risk
- Risk charters and documentation
- Risk management templates
- Risk administration
- Risk analysis
- Measuring impact of risk
- Measuring likelihood of risk
- Quantifying risk
- Mapping risks (risk heat maps)
- Risk response strategies
- Accept, reject and transfer
- Mitigation and contingency planning
- Managing risk charter
- Elements of risk charter
- Ownership of risk charter
- Defining risk accountabilities and responsibilities
- The charter as a live document
- Monitoring and controlling supply chain risks

• Day 04

Stakeholder engagement

- Key Stakeholder identification
- Supplier segregation
- Demand-side partners
- Stakeholders and internal influencers
- Developing a communications plan
- Message scope and clarity
- Identifying stakeholders
- Mapping stakeholders
- Customized messaging
- Distribution of roles
- Managing change
- Technical elements of change (Logos)
- Political elements of change (Ethos)
- Emotional elements of change (Pathos)

• Day 05

Ethical principles as a core strength

- Ethical code of conduct
- Corporate culture and risk appetite
- Cultural considerations
- Ethical considerations
- Legal considerations
- Sustainability in supply chains
- Financial sustainability
- Environmental sustainability
- Social sustainability
- Responsibility programs across supply tiers

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
April 27, 2025	May 1, 2025	5 days	4250.00 \$	KSA - Jeddah
July 28, 2025	Aug. 1, 2025	5 days	4950.00 \$	Austria - Vienna
Dec. 29, 2025	Jan. 2, 2026	5 days	4250.00 \$	UAE - Dubai