



Project & Contract Management

# Advanced Facilities Management Operations

## Course Introduction

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In today's fast-paced and ever-evolving business landscape, effective facilities management is more critical than ever.

This course on Strategic Facilities Management is designed to equip professionals with the knowledge and skills necessary to align facilities operations with organizational goals.

Through a comprehensive exploration of best practices, innovative technologies, and strategic approaches, participants will learn how to manage facilities efficiently, ensuring they support the overall mission and vision of their organizations.

## Target Audience

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- Facilities managers and professionals seeking to elevate their strategic management skills.
- Organizational leaders involved in facilities planning and operations.
- Project managers looking to integrate facilities management into their project strategies.
- Professionals interested in sustainability and innovation within facilities management.
- Anyone looking to enhance their understanding of the complexities of managing facilities in a modern business environment.

## Learning Objectives

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- Understand how to align facilities goals with broader organizational objectives.
- Identify and manage key stakeholders effectively within facilities operations.
- Conduct comprehensive needs assessments and apply architectural principles for optimal space planning.

- Explore integrated facilities management concepts and advanced maintenance strategies for improved performance.
- Navigate regulatory frameworks and develop crisis management plans to ensure safety and compliance.
- Apply advanced budgeting techniques and financial performance metrics to facilities management.
- Leverage smart building technologies and data-driven decision-making to enhance operations.
- Design facilities with user experience in mind and establish systems for continuous improvement.
- Build high-performing teams and manage organizational change through effective leadership and negotiation skills.
- Analyze real-world case studies and participate in collaborative projects to reinforce learning.

## Course Outline

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### • Day 01

#### **Strategic Facilities Management**

- Defining Strategic Facilities Management: Aligning facilities goals with organizational objectives.
- Stakeholder Engagement: Identifying and managing key stakeholders in facilities operations.
- Trends and Innovations: Exploring cutting-edge technologies and methodologies in facilities management.

#### **Advanced Planning and Design**

- Comprehensive Needs Assessment: Techniques for thorough organizational analysis.
- Architectural and Space Planning Principles: Advanced strategies for efficient design and layout.
- Sustainable and Resilient Design: Integrating sustainability and resilience into facility planning.

### • Day 02

## **Operations Excellence**

- Integrated Facilities Management (IFM): Concepts and benefits of IFM in complex environments.
- Advanced Maintenance Strategies: Predictive and prescriptive maintenance frameworks.
- Performance Management Systems: Implementing comprehensive systems for tracking and enhancing operational performance.

## **Health, Safety, and Compliance Leadership**

- Regulatory Frameworks: In-depth understanding of compliance requirements and implications.
- Crisis Management and Business Continuity: Developing comprehensive plans for emergencies and disruptions.
- Safety Culture Development: Strategies for fostering a culture of safety within facilities.

### **• Day 03**

## **Financial Acumen in Facilities Management**

- Advanced Budgeting Techniques: Strategic budgeting and forecasting for facilities operations.
- Financial Performance Metrics: Key performance indicators for evaluating financial health and operational efficiency.
- Cost-Benefit Analysis for Capital Projects: Techniques for evaluating and justifying investments in facilities.

## **Technology Integration and Innovation**

- Smart Building Technologies: Exploring IoT and smart systems in facilities management.
- Data-Driven Decision Making: Leveraging analytics and metrics to drive operational improvements.
- Digital Transformation: Implementing digital tools to enhance facilities management processes.

### **• Day 04**

## **Enhancing User Experience and Engagement**

- Designing for User Experience (UX): Principles for creating user-centric facilities.
- Feedback and Continuous Improvement: Establishing systems for gathering and acting on user feedback.

- Community and Culture Building: Strategies for fostering a positive workplace culture through facilities design and management.

- **Day 05**

### **Leadership and Change Management**

- Leading High-Performing Facilities Teams:

Building and managing effective teams in facilities management.

- Change Management Frameworks:

Techniques for successfully leading organization

## **Confirmed Sessions**

FROM	TO	DURATION	FEES	LOCATION
May 12, 2025	May 16, 2025	5 days	4250.00 \$	UAE - Dubai
July 6, 2025	July 10, 2025	5 days	2150.00 \$	Virtual - Online