



Interpersonal Skills and Self Development

Professional Resilience: Building Skills to Thrive at Work

## **Course Introduction**

The workplace in the modern era is an ever-changing and sometimes extremely stressful environment. Workers need to be resilient to cope and bounce back from challenging situations, most often taking these as opportunities for success.

#### **Professional Resilience**

Resilience is critical at the workplace as employees are able to better manage work-related stress, develop competitiveness in the job market and handle any challenges with an open mind. This training course is designed to help participants establish a positive approach to work and outlook on life, which in turn enables better problem-solving and helps to maintain motivation.

### **Target Audience**

This training course is beneficial for professionals seeking to develop their resiliency at work.

### **Learning Objectives**

- Gain a comprehensive understanding of what resilience is and why it is important.
- Identify the characteristics of resilient people.
- Recognize strategies to develop personal resilience.
- Learn and apply ways to develop resilience at work.
- Design a personal resilience plan.

### **Course Outline**

#### 01 Day One

#### WHAT RESILIENCE IS AND WHY IT MATTERS

- Resilience questionnaire, for participants to start assessing what areas of resilience they may need to work on.
- Defining resilience
- The importance of resilience

#### THE CHARACTERISTICS OF RESILIENT PEOPLE

- Resilience myths
- The six domains of resilience
- Types of resilience

#### • 02 Day Two

#### STRATEGIES TO DEVELOP RESILIENCE

- Unhelpful thinking habits and how to challenge them
- · Core beliefs and how they affect resilience
- Setting SMART goals to help you develop a better sense of vision and direction for your future
- Assessing your strengths and weaknesses, as well as opportunities and threats in the environment
- Recognizing automatic responses to stress and strategies to cope with stress
- Building a support network
- Developing a resilient body
- Positive self-talk
- Self-efficacy
- Building adaptability
- 03 Day Three

#### DEVELOPING RESILIENCE AT WORK

- The importance of resilience in the workplace
- The layers of organizational resilience
- How to develop organizational resilience

#### DEVELOPING A PERSONAL RESILIENCE PLAN

- Seven steps for developing a personal resilience plan
- Resilience plan template

# **Confirmed Sessions**

| FROM           | то             | DURATION | FEES       | LOCATION          |
|----------------|----------------|----------|------------|-------------------|
| April 14, 2025 | April 16, 2025 | 3 days   | 3250.00 \$ | UAE - Dubai       |
| Aug. 25, 2025  | Aug. 27, 2025  | 3 days   | 3950.00 \$ | Spain - Barcelona |
| Nov. 10, 2025  | Nov. 12, 2025  | 3 days   | 3250.00 \$ | UAE - Abu Dhabi   |
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