



Information Technology

## The Certified DevOps Leader (DOL)

## Course Introduction

---

DevOps is more than a technical framework—it's a cultural and leadership movement that demands a new mindset. As organizations race to modernize their IT and deliver faster, more reliable digital services, the role of a DevOps Leader becomes mission-critical.

**The Certified DevOps Leader (DOL)** course is an intensive and transformative five-day program designed to equip participants with the strategic thinking, cultural insight, and practical leadership skills needed to drive DevOps adoption and enterprise transformation. The course goes beyond tools and processes—focusing on the human dynamics of DevOps, change management strategies, measurable performance metrics, and value stream optimization.

Participants will explore modern leadership approaches such as transformational and situational leadership in a DevOps context. They will learn how to identify value streams, eliminate silos, and champion high-performance team behaviours. With a balance of theory, case studies, and practical group activities, participants will leave prepared to lead DevOps initiatives that align IT performance with business outcomes.

The course includes access to the official certification exam and practical toolkits for real-world implementation. Whether you're leading a DevOps team, managing a digital transformation program, or guiding organizational change, this course empowers you to drive sustainable success through DevOps leadership.

## Target Audience

---

- IT and Digital Transformation Leaders
- DevOps Managers and Coaches
- Agile Coaches and Scrum Masters
- Product Owners and Delivery Managers
- CIOs, CTOs, and Heads of Technology
- Change Agents, Consultants, and Program Managers
- Professionals involved in enterprise DevOps adoption and scaling

# Learning Objectives

---

- Understand DevOps from a leadership and cultural transformation perspective
- Articulate the business case and ROI of DevOps adoption
- Lead high-performing, cross-functional teams using DevOps principles
- Apply modern leadership models to support innovation and psychological safety
- Analyse and optimize value streams to improve flow and reduce waste
- Drive cultural change, manage resistance, and measure DevOps success
- Design and execute DevOps transformation strategies aligned with business goals
- Prepare for and pass the DevOps Leader (DOL) certification exam

## Course Outline

---

- **DAY 01**

### Foundations of DevOps Leadership

- What is DevOps leadership? Roles, responsibilities, and scope
- DevOps and business alignment: beyond automation
- From traditional IT to DevOps mindset: systems thinking and cultural shifts
- Organizational change theories and behavioral science in DevOps
- Introduction to CALMS, Three Ways, and DevOps principles

- **Day 02**

### Leading Cultural and Organizational Change

- Understanding organizational design and human dynamics
- Creating psychological safety and building trust
- Leading with empathy: emotional intelligence for DevOps leaders
- Overcoming resistance and navigating silos
- The role of continuous learning and feedback loops

- **Day 03**

## Value Stream Mapping and Flow Acceleration

- Identifying, visualizing, and analyzing value streams
- Techniques to improve flow, reduce bottlenecks, and eliminate waste
- From projects to products: modern operating models
- Metrics that matter: flow, lead time, deployment frequency
- Business agility and DevOps economics

### • Day 04

## Enabling High-Performing Teams and DevOps Toolchains

- Enabling autonomy, mastery, and purpose in teams
- Role clarity, team topologies, and DevOps roles
- Collaboration models and communication strategies
- Integrating DevOps toolchains with leadership practices
- Infrastructure as Code (IaC), pipelines, observability – a leadership view

### • Day 05

## DevOps Transformation Strategy and Certification

- DevOps strategy roadmap: from pilot to enterprise scale
- Change models and transformation blueprints
- Developing a DevOps leadership action plan
- Communicating DevOps value to executives
- Official DevOps Leader (DOL) Certification Exam Q&A

## Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Sept. 15, 2025	Sept. 19, 2025	5 days	4250.00 \$	UAE - Abu Dhabi
Nov. 17, 2025	Nov. 21, 2025	5 days	4250.00 \$	UAE - Dubai

