



Internationally Certified Training Programs

PECB Certified Lead Operational Resilience Manager

Course Introduction

As organizations face increasingly complex and interconnected risks, such as cyber threats, natural disasters, evolving regulatory landscapes, and geopolitical tensions, a structured and holistic approach to operational resilience has become essential. This training course is built around the assumption that disruptions to business operations are inevitable; therefore, it aims to equip you with the knowledge and skills necessary to help organizations define an operational resilience strategy, conduct business impact analyses and risk assessments, and implement the necessary operational control measures to prepare for, respond to, and learn from disruptions.

Furthermore, attending this training course demonstrates your dedication to professional growth and sets you on a path to becoming a leader in the dynamic and ever-changing field of operational resilience. After completing the training course and passing the exam, you can apply for the "PECB Certified Lead Operational Resilience Manager" certification.

Target Audience

This training course is intended for:

- Managers and other functions responsible for steering organizations to prepare for, respond to, and recover from operational disruptions
- Consultants seeking to help organizations improve their operational resilience
- Individuals responsible for promoting operational resilience within an organization
- Individuals seeking to gain knowledge of the main approaches to operational resilience management
- Business continuity managers and risk managers

Learning Objectives

After completing this training course, you will be able to:

- Explain the fundamental concepts and principles related to operational resilience
- Identify critical business functions, map the interdependencies within an organization, and set impact tolerance
- Conduct business impact analysis, assess risks, and manage resources effectively
- Plan and implement changes in organizational processes and strategies to integrate best practices into operational resilience framework
- Conduct comprehensive resilience testing and assessment, performance measurements, and continually improve operational resilience

Course Outline

- **01 Day One**

The foundations of operational resilience:

- Training course objectives and structure
- Fundamental concepts of operational resilience
- Regulatory and standards framework
- Identification of critical business services and impact tolerances

- **02 Day Two**

Planning operational resilience management framework:

- Resilience governance
- Business impact analysis
- Risk assessment
- Resource planning and allocation

- **03 Day Three**

Establishing operational resilience management practices:

- Business resilience
 - Digital and cyber resilience
 - Third-party resilience
 - Resilience organizational culture
- **04 Day Four**

Testing and improving operational resilience:

- Operational resilience scenario testing
 - Operational resilience self-assessment Monitoring and measurement
 - Continual improvement and lessons learnt
 - Closing of the training course
- **05 Day Five**

Certification Exam

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 29, 2025	July 3, 2025	5 days	4250.00 \$	Qatar - El Doha
Aug. 18, 2025	Aug. 22, 2025	5 days	4950.00 \$	Spain - Barcelona
Dec. 1, 2025	Dec. 5, 2025	5 days	4250.00 \$	UAE - Dubai