



Project & Contract Management

Certified Scrum Professional – ScrumMaster (CSP-SM)

Course Introduction

Scrum Masters are essential for enabling teams and organizations to succeed with Agile delivery. However, being a Scrum Master goes beyond understanding Scrum theory — it demands advanced skills in applying Scrum empirically, optimizing team dynamics, facilitating continuous improvement, and leading organizational agility.

The **Certified Scrum Professional - ScrumMaster (CSP-SM)** by **BOOST** is a rigorous, technically advanced training program that prepares participants to deeply understand Scrum mechanics, apply Scrum frameworks in real-world contexts, resolve team impediments systematically, and drive sustainable Agile transformations.

Built around the competencies evaluated in globally recognized Scrum Master certifications, this course equips professionals to become adaptive, technically strong, and outcome-driven Scrum Masters capable of scaling Agile excellence across teams and organizations.

Target Audience

- Scrum Masters with working experience who want to strengthen their technical expertise.
- Agile practitioners aiming to master professional-level Scrum applications.
- Project managers, team leads, and delivery managers moving to Agile ways of working.

Learning Objectives

- Master Scrum theory, values, events, and artifacts at an advanced level.
- Apply empirical process control and transparency principles in complex environments.

- Facilitate Scrum events professionally to maximize team collaboration and value delivery.
- Manage impediments systematically and create high-performing Scrum Teams.
- Strengthen skills in coaching, mentoring, and servant leadership within Agile organizations.
- Understand metrics, scaling considerations, and stakeholder collaboration best practices.

Course Outline

• DAY 01

Deep Dive into Scrum Theory and Principles

- Overview of Scrum according to the Scrum Guide™.
- Understanding empirical process control: transparency, inspection, and adaptation.
- The importance of Scrum values (Commitment, Focus, Openness, Respect, Courage).
- Overview of roles, artifacts, and events in Scrum.
- Analysing anti-patterns and misunderstandings in Scrum implementations Workshop.

• Day 02

The Scrum Master Role in Practice

- Accountabilities and responsibilities of the Scrum Master in enabling team success.
- Coaching Developers, Product Owners, and the Organization.
- Supporting the Product Owner with backlog management and stakeholder engagement.
- Understanding servant leadership and facilitating team self-organization.
- Designing coaching strategies for different team maturity levels Workshop.

• Day 03

Facilitating Scrum Events and Improving Scrum Artifacts

- Best practices for facilitating Sprint Planning, Sprint Review, Daily Scrum, and Sprint Retrospective.
- Common challenges and pitfalls in Scrum events and how to address them.
- Refining and managing the Product Backlog effectively.
- Definition of Done (DoD) and its critical role in product quality.

• Day 04

Managing Impediments, Metrics, and Scaling Scrum

- Systematic approaches to identifying, managing, and removing impediments.
- Scrum metrics that matter: Velocity, Sprint Burndown, Release Burndown, and flow metrics.
- Introduction to scaling Scrum: Nexus, SAFe basics, and multi-team facilitation.
- Enabling organizational change: Scrum Master as an Agile change agent.
- Facilitating Scrum with multiple cross-functional teams Workshop.

• Day 05

Advanced Techniques, Leadership Development, and Professional Growth

- Emotional intelligence and psychological safety in Scrum Teams.
- Stakeholder engagement and managing executive expectations in Agile environments.
- Professional development paths: From Scrum Master to Agile Coach.

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Sept. 15, 2025	Sept. 19, 2025	5 days	4250.00 \$	UAE - Abu Dhabi
May 12, 2025	May 16, 2025	5 days	4250.00 \$	KSA - Al Khobar
Nov. 17, 2025	Nov. 21, 2025	5 days	4250.00 \$	UAE - Dubai