



Procurement & Supply Chain Operations

Effective Warehouse Manager

Course Introduction

Warehouse operations are vital to an organization's success. Effective management involves cost-efficient operations, strong leadership, and continuous improvement.

Key factors for optimization include:

- Experienced leadership
- Clear performance metrics
- Team involvement
- Increased automation

These elements enhance **inbound, process, and outbound activities**, ensuring a well-structured and efficient warehouse.

course will empower you with complete understanding and knowledge of managing and improving warehouse operations.

Target Audience

- Senior management seeking to enhance warehouse efficiency.
- Warehouse supervisors, managers, and staff involved in operations.
- Quality managers, auditors, and compliance officials.
- Financial analysts looking to optimize costs.
- Professionals interested in warehouse management.

Learning Objectives

- **In-depth knowledge** of managing and improving warehouse operations.
- **Confidence and skills** to train others in warehouse management.

- **Ability to identify process gaps** and recommend improvements for enhanced performance.
- **Expertise in advanced tools** and lean techniques for operational efficiency.
- **Competence in setting key metrics** to measure and optimize warehouse performance.
- **Strategies to reduce costs** and maximize profitability.
- **Skills for higher leadership roles** in warehouse operations, expanding career opportunities.
- **Effective inventory management** techniques to ensure safety and efficiency.
- **Risk identification and mitigation** strategies to safeguard operations.
- **Strategic risk assessment** skills to enhance organizational credibility.

Course Outline

- Day 01

Module 1 – Principles of Warehousing

- Maximum mechanisation and automation of operations
- Optimal use of storage facility space and capacity
- Organisation through the continuous flow of goods
- Planned system of storage operations
- Safety of goods

Module 2 – Different Warehouse Operations

- Inbound activities
 - Receiving
 - Unloading
 - Counting
 - Identifying
 - Marking
 - Goods registration
 - Put-Away
 - Product category (key, code, size, weight, cost, colour)
 - Storage/Palletising
- Process activities
 - Order picking
 - Zone picking
 - Batch picking

- Wave picking
- Replenishment
- Stock rotation
- Outbound activities
 - Packing
 - Shipping
 - Confirmation
 - Invoicing
 - Sealing
 - Staging
 - Loading

• Day 02

Module 3 – Best Practices to Improve Warehouse Operations

- Experienced and competent warehouse management
- Clarity on numbers and future goals
- Optimised warehouse operations
- Worker involvement
- Investment in technologies

Module 4 – Key Warehouse Strategies

- Benchmarking
- Labour force management
- Hiring, retention and attrition
- Reduce handling
- Slotting
- Team building
- Picking options
- Performance reporting
- Packing options
- Freight management
- Receiving practices and cross-docking
- Workforce software
- Outsourcing options
- Automation
- [Inventory management](#)
- Replenishment management

• Day 03

Module 5 – Creating a Warehouse Strategic Plan

- Outline existing operations
- Determine storage and inventory needs
- Identify areas of improvement
- Identify alternative solutions
- Evaluate new plans

Module 6 – Benefits of Lean Processes

- Usage of less material
- Less investment
- Less inventory
- Less space
- Fewer people

• Day 04

Module 7 – Important Warehousing Costs

- General overhead
- Delivery
- Labour
- Processing
- Storage

• Day 05

Module 8 – Improving Warehouse Efficiency and Reducing Costs

- Inbound and outbound freight control
- Incentive pay
- Process simplification
- More effective frontline management
- Inbound supply chain
- Voice-enabling technologies
- Third-party fulfilment

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 23, 2025	June 27, 2025	5 days	4250.00 \$	UAE - Abu Dhabi
Sept. 29, 2025	Oct. 3, 2025	5 days	4250.00 \$	UAE - Dubai
Dec. 15, 2025	Dec. 19, 2025	5 days	4950.00 \$	Austria - Vienna