



Project & Contract Management

(PSM)Professional Scrum Master

Course Introduction

The Professional Scrum Master training course is designed to help participants master the Scrum framework: planning for product delivery, understanding the nuances behind working with people and teams and mastering the role of a Scrum Master as a servant leader. This course will help participants enhance advanced thinking on servant-leadership to bring about behavioural shifts in people and teams and equip themselves with the knowledge to guide real-world decision-making.

Target Audience

This course is designed for individuals aspiring to become proficient Scrum Masters or seeking to enhance their skills in implementing Scrum methodologies within Agile teams.

Learning Objectives

- Discuss the difference of Scrum Master and traditional Project Manager.
- Discover skills and traits are required for Scrum Master to be successful in his role.
- Understand why the artefacts, roles and events in Scrum are all important to a successful Scrum project.
- Familiarize oneself with the process within the Scrum framework for their organisation.
- Recognize the relation of Agility to Scrum.
- Explain how Scrum implements empiricism in software development.
- Understand Product Backlog and Sprint Backlog
- Define what is required for high-quality software.
- Determine how documentation requirements in Scrum.

- Establish a Scrum team and guide them along the way and help them continuously self-develop to become successful through better collaboration.
- Explore and use coaching techniques that is appropriate for the team.

Course Outline

• Day 01

The Scrum Framework

- Scrum Events
- Scrum Role
- Scrum artefacts
- Sprint

Scrum Philosophy and Principles

- How is empirical approach different to defined approach?
- What makes Scrum different to traditional project management approach?
- What is Agile?
- How does Agile relate to Scrum?
- Why should we be Agile and use Scrum?
- In what case is Scrum not suitable?

• Day 02

The Scrum Master

- The roles of a Scrum Master.
- Distinct Skills of a Scrum Masters

Scrum Planning

- Product Backlog and Sprint Backlog
- Product Backlog management
- Product Backlog ordering
- Product Backlog decomposition

• Day 03

Defining Quality and Done

- Definition of Done
- What is “DONE”?
- What is the impact of not having “DONE” software every Sprint?
- Quality
- What is required for a high-quality software?
- Does Scrum need documentation?

• Day 04

Cross-Functional, Self-Organizing Team

- Creating self-organizing teams

• Day 05

Coaching and Facilitation

- Coaching and Facilitation Techniques

Confirmed Sessions

FROM	TO	DURATION	FEE\$	LOCATION
April 20, 2025	April 24, 2025	5 days	4250.00 \$	Bahrain - Manama
July 28, 2025	Aug. 1, 2025	5 days	5950.00 \$	USA - Los Angeles
Dec. 29, 2025	Jan. 2, 2026	5 days	4250.00 \$	UAE - Dubai