



Quality Management & Operational Excellence

ISO 9001:2015 - Quality Management Systems – Internal Auditor

Course Introduction

In today's dynamic business landscape, the ability to ensure quality, consistency, and continuous improvement is paramount for organizations seeking to remain competitive and meet customer expectations. As businesses increasingly focus on maintaining high standards and efficient processes, this course becomes an indispensable opportunity for professionals to gain expertise in auditing practices that drive quality, foster compliance, and promote organizational excellence. The ISO 9001:2015 Quality Management System (QMS) Internal Auditor course offers a critical avenue for professionals aiming to enhance their skills in auditing QMS processes. This training equips participants with the tools to navigate the complexities of ISO 9001:2015, a globally recognized standard for QMS, and its intricate development journey.

Target Audience

- * Quality Managers & Internal Auditors ensuring ISO 9001:2015 compliance.
- * Supervisors & Team Leaders overseeing quality processes.
- * Process Improvement Specialists enhancing operational efficiency.
- * Consultants & Trainers guiding QMS implementation.
- * Professionals Seeking ISO Certification to develop auditing expertise.

Learning Objectives

- Elaborate on the ISO 9001 standard for Quality Management Systems (QMS), encompassing both its requirements and the journey of its development.
- Identify the pertinent terms associated with the ISO 9000:2015 QMS framework.
- Elucidate the intentions and stipulations embedded within ISO 9001:2015.
- Ascertain the evidentiary requisites for showcasing adherence to ISO 9001:2015.

- Implement the methodological approach of processes and the iterative Plan-Do-Check-Act (PDCA) cycle.
- Evaluate the documented data mandated by ISO 9001:2015 and the interconnectedness among quality procedures, planning, policies, and objectives.
- Apply the tenets, processes, and techniques of conducting audits.
- Demonstrate the tasks involved in preparing for an impending audit.
- Determine an adept audit strategy within the unique context of the auditee's organizational setting.
- Employ proficient auditing skills and exhibit personal conduct conducive to conducting a thorough and efficient management system audit.

Course Outline

• 01 DAY ONE

- Introduction to quality management systems (QMS)
- ISO 9001 family of documents
- Analyze ISO 9001 standard
- Apply ISO 90015 standard
- Product realization process
- ISO 9001:2015 auditing specifics

• 02 DAY TWO

- Types of audits
- Audit approaches
- Audit objectives, scope, and criteria
- Auditor competence
- Auditor principles and methods

• 03 DAY THREE

- Audit program
- Audit roles and responsibilities
- Audit techniques
- Gather information
- The Audit cycle

• 04 DAY FOUR

- Guidelines of management system auditing according to ISO 19011:2011
- Application of auditing guidelines to ISO 9001:2015
- Initiating, preparing and conducting audit activities

- **05 DAY FIVE**
 - Preparing and distributing the audit report
 - Completing audit and follow-up.

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
April 7, 2025	April 11, 2025	5 days	4950.00 \$	Spain - Barcelona
Sept. 15, 2025	Sept. 19, 2025	5 days	4250.00 \$	UAE - Dubai
Dec. 1, 2025	Dec. 5, 2025	5 days	4250.00 \$	UAE - Dubai