



Management And Leadership

## Critical Thinking and Decision Making

## Course Introduction

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In today's evolving and highly competitive business environment, the impact and risks of decisions are greater than ever. Business leaders must be a critical thinker and make decisions about the company's strategic direction, competitive positioning and proper allocation of resources. In most cases, leaders cannot rely on what has worked in the past, as the business challenges are ever-changing. Therefore, they have to be able to adequately assess options, potential consequences, and promptly adjust to new information in order to ensure they consistently make the right decisions.

This training course is designed to provide delegates with the relevant concepts and tools in order to apply the techniques of critical thinking and become a logical decision maker. This course will allow them to learn of the structured way to approach, resolve problems and clarify issues with a view toward optimum outcomes.

## Target Audience

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This BOOST training course is designed and beneficial for professionals who are involved in decision making process in their organization such as project and department leaders, business heads, managers, project analysts, other stakeholders.

## Learning Objectives

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**By the end of this training course, participants will be able to:**

- Gain a comprehensive understanding of the critical thinking concepts, methodologies, and techniques.
- Apply critical thinking and decision-making skills in the context of the leadership process.
- Learn problem analysis best practices and identify the most suitable for your organization.

- Understand problems from multiple perspectives and formulate creative solutions.
- Control and evaluate the thought processes in order to reason effectively and consistently.

## Course Outline

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### • 01 Day One

#### **An Introduction to Critical Thinking**

- Are you a critical thinker?
- What is critical thinking?
- Why do we need critical thinking?
- Developing as a critical thinker
- Second-order thinking

#### **Standards of Critical Thinking**

- Clarity
- Relevance
- Logic
- Accuracy
- Depth
- Significance
- Precision
- Breadth
- Fairness
- Ethics of critical thinkers

### • 02 Day Two

#### **What is Reasoned Decision Making?**

- What are the barriers to reasoning well?
- What are the qualities of reasoned decision processes?
- The Problems with Instinctive Decision Making
- Factors which influence our natural decision-making
- Quality problems with intuitive decision-making processes

## **Problem Analysis and Decision Making - Best Practices**

- Slow down
- Think critically
- Impose creativity
- Clarify purpose
- Focus on major factors
- Actively focus in and out
- Structure the selection process
- Take a step back-does the decision make sense?

### **• 03 Day Three**

#### **Imposing Creativity on the Choice of Solutions**

- Slow down!
- Suspend judgment
- Imagine courageously
- Think beyond conventional wisdom
- Question everything and everyone
- Imagine backwards from the ideal
- Restate the problem
- Dismantle the problem

#### **Analytical Decision-Making Techniques**

- Sequencing
- Sorting
- Time lines
- Matrixes
- Decision trees
- Ranking
- Probability

# Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
April 20, 2025	April 22, 2025	3 days	3250.00 \$	KSA - Riyadh
Aug. 18, 2025	Aug. 20, 2025	3 days	3250.00 \$	UAE - Abu Dhabi
Oct. 27, 2025	Oct. 29, 2025	3 days	3250.00 \$	UAE - Dubai