



Interpersonal Skills and Self Development

Global Communication and Inclusion

Course Introduction

In today's interconnected world, effective communication across cultural, linguistic, and social boundaries is critical for success. This three-day course, offered by BOOST, provides participants with the knowledge and skills needed to navigate diverse global environments while fostering inclusivity. Through interactive discussions, case studies, and practical exercises, attendees will learn strategies to enhance cross-cultural communication, mitigate biases, and create an inclusive and collaborative workplace.

Target Audience

This course is designed for professionals who work in global teams, manage international projects, or interact with diverse clients and stakeholders. It is suitable for:

- Business leaders and managers
- HR and diversity & inclusion professionals
- Customer service representatives
- Marketing and communications professionals
- International business consultants
- Anyone looking to improve their global communication and inclusivity skills

Learning Objectives

By the end of this course, participants will be able to:

- Understand key principles of global communication and the impact of cultural differences.
- Develop strategies for effective cross-cultural interactions in professional settings.

- Identify and address communication barriers in diverse teams.
- Foster an inclusive communication environment that values diverse perspectives.
- Apply inclusive language and non-verbal communication techniques.
- Enhance active listening and empathy in international and multicultural contexts.

Course Outline

• 01 Day One

Foundations of Global Communication

- Understanding global communication in the modern workplace
- Cultural intelligence: The key to effective international interactions
- The role of language and non-verbal communication across cultures
- Identifying and overcoming communication barriers in global settings
- Case study: Analysing successful and unsuccessful cross-cultural communication

• 02 Day Two

Strategies for Inclusive Communication

- The power of inclusive language and how to implement it
- Addressing unconscious biases in global interactions
- Building psychological safety in diverse teams
- Conflict resolution in multicultural workplaces
- Active listening and empathy in international communication
- Interactive workshop: Role-playing real-world global communication challenges

• 03 Day Three

Application and Best Practices

- Communicating effectively in remote and hybrid global teams
- Adapting leadership and management styles to diverse cultures
- Best practices for cross-cultural collaboration
- Implementing inclusive communication policies in organizations

- Personal action plan: Applying key takeaways in the workplace
- Final case study: Developing a global communication strategy

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 11, 2025	May 13, 2025	3 days	3250.00 \$	Bahrain - Manama
July 21, 2025	July 23, 2025	3 days	3250.00 \$	UAE - Dubai
Nov. 3, 2025	Nov. 5, 2025	3 days	4950.00 \$	USA - Los Angeles